

## TWO-FACTOR AUTHENTICATION FOR CPD

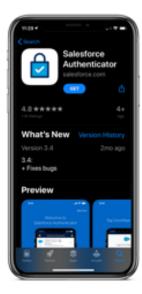
**OPTION ONE: SALESFORCE** 

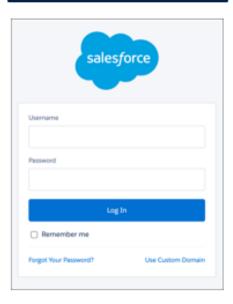
Download the Salesforce app from Apple App Store or Google Play

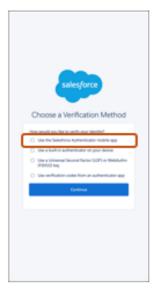
Should you require assistance, please contact AOA IT support at <a href="mailto:ithelp@aoa.org.au">ithelp@aoa.org.au</a>

## Salesforce Authenticator: Register the App

- 1. Install Salesforce Authenticator on your mobile device. It's available from the Apple App Store or Google Play.
- On your computer, log in to your account. You may be prompted to verify your identity with a one-time passcode via email or text message.
- 3. Select Use the Salesforce Authenticator mobile app.
- 4. The Connect Salesforce Authenticator screen displays.







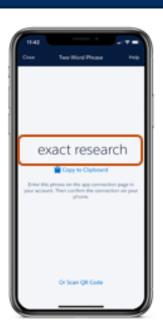
Connect Salesforce Authenticator
For security reasons, you have to connect Salesforce Authenticator to your account. The app sends a notification when we need to verify your identity, and you verify with just 4 say. Not can also enable location services to have the app verify you automatically from trusted locations. The app provides codes to use as an alternate verification method.
Coverioud Saleshore Authenticator from the App Store or Google Play and Install it on your mobile device.     Copen the app and tap to add your account.     The app shows you a unique two-word phrase. Enter the ghress below.
Two-Word Phrase
Back Connect Choose Another Worlfusion Method

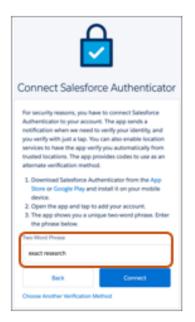
## Salesforce Authenticator: Register the App continued

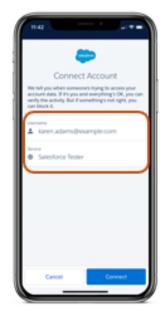
On your mobile device, open Salesforce Authenticator and tap Add an Account. The app displays a twoword phrase. 7. On your computer, enter the phrase in the Two-Word Phrase field. Then click Connect.

8. In Salesforce Authenticator, verify that the connection details are correct, then tap Connect.









## Salesforce Authenticator: Logging In

- 1. On the login screen, enter your username and password, as usual.
- Salesforce prompts you to use Salesforce Authenticator to verify your identity.
- 3. On your mobile device, respond to the push notification to open Salesforce Authenticator.
- 4. In Salesforce Authenticator, verify that the login request is from you, then tap **Approve**.

You're successfully logged in to your account.

